

Administrator:

Mr. Garrette Woodham

Bill Nichols State Veterans Home

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TEAMWORK=TOGETHER

The primary purpose is our best practice supports effective teamwork can improve the quality of patient care, enhance patient safety and reduce workload issues that cause burnout. To support the movement to make teamwork a reality, we outline characteristics of an effective team, what interventions have been successful, and health care challenges.

TEAMWORK = TOGETHER increases professional satisfaction, encourages innovation, decreases burnout/turnover, empowers residents as partners in care, uses time more efficiently and most of all **ALL AROUND HAPPINESS & APPRECIATION!!!**

TIME! COMMUNICATION! Choosing the right time AND communicating needs when incorporating **TEAMWORK = TOGETHER** is the most difficult. Our best practice incorporates all disciplines, residents and their loved ones. Our vision is to include EVERYONE. When everyone is coming together is a beginning, keeping together is process and working together is success.

We consider our Best Practice excellent and innovative because it improves quality of life, improve communication, decreases behaviors/burnout/turnovers, and continues to build relationships with all involve(residents, families and staff). Most importantly, with time and effort this idea can be done by any facility.

Making the time to communicate is KEY! Monthly meetings & newsletters to families Monthly meetings with residents Daily Departmental meetings with all staff

Yellow T-shirts with facility name and promoting teamwork were bought for all disciplines, residents and families. These T-shirts were sold at minimum cost of \$10. All proceeds raised were donated to our residents. So every FRIDAY, we play our HAPPY song over the intercom and all disciplines, residents, and families wear their YELLOW T shirts to represent **TEAMWORK=TOGETHER**.