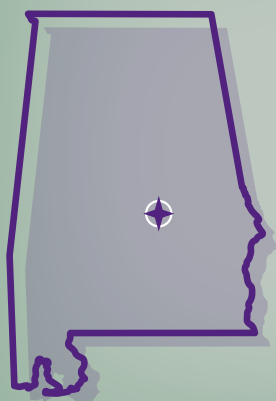
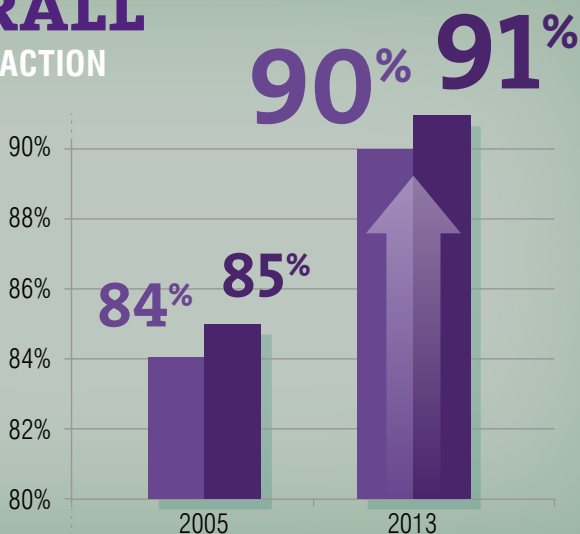


90% RECOMMENDATION & SATISFACTION RATES FOR RESIDENTS & FAMILIES IN 2013

RESIDENT OVERALL RECOMMENDATION & SATISFACTION



■ RECOMMENDATION
■ SATISFACTION

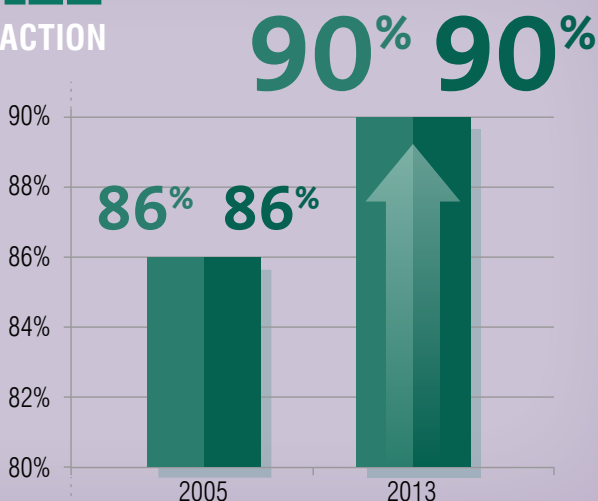


FAMILY OVERALL

+ RECOMMENDATION & SATISFACTION



■ RECOMMENDATION
■ SATISFACTION



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